



# Lifetime Craftsmanship Warranty

## **Warranty Statement**

EJS Deck and Home Solutions warrants that all workmanship performed by our company will be free from defects in workmanship for the lifetime of the original homeowner, subject to the terms, conditions, and limitations set forth below. This warranty applies only to work performed directly by EJS Deck and Home Solutions under a written agreement.

## **Scope of Coverage**

This warranty covers defects in workmanship resulting from improper construction or installation, including:

- Structural framing and assembly
- Fastening systems and connections
- Installation methods and techniques
- Finish work directly related to installation

If a covered defect is confirmed, EJS Deck and Home Solutions will, at its sole discretion, repair or replace the defective workmanship at no charge for labor.

## **Exclusions**

This warranty does not cover:

- Materials, products, or components (which are subject solely to manufacturer warranties, if any)
- Normal wear and tear
- Fading, checking, cracking, or natural characteristics of wood or composite materials
- Damage caused by improper use, neglect, abuse, or failure to maintain
- Damage caused by weather, moisture, flooding, fire, insects, or other acts of God
- Structural movement, settling, soil conditions, or site-related issues
- Work that has been altered, repaired, or modified by others
- Cosmetic conditions that do not affect structural integrity or intended function

## **Maintenance Requirement**

The homeowner is responsible for maintaining the project in accordance with standard industry practices and any maintenance instructions provided by EJS Deck and Home Solutions or applicable manufacturers.

Failure to properly maintain the project shall void this warranty.

## **Warranty Term & Transferability**

- This warranty applies only to the original homeowner
- This warranty is non-transferable
- Coverage terminates upon sale, transfer, or change of ownership of the property

## **Claim Procedure**

To make a warranty claim, the homeowner must:

1. Notify EJS Deck and Home Solutions in writing within a reasonable time after discovery
2. Provide a clear description of the claimed defect
3. Allow reasonable access for inspection and repair

No warranty work shall be performed by others without prior written authorization from EJS Deck and Home Solutions.

## **Limitation of Liability (MA-Compliant)**

To the fullest extent permitted by Massachusetts law, EJS Deck and Home Solutions' liability under this warranty is limited exclusively to the repair or replacement of defective workmanship.

Under no circumstances shall EJS Deck and Home Solutions be liable for incidental, consequential, or special damages, including loss of use, loss of value, or damage to other property, except where prohibited by law.

## **Disclaimer of Other Warranties**

Except as expressly stated herein, no other warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, are made to the extent permitted by Massachusetts law.

## **Governing Law**

This warranty shall be governed by and construed in accordance with the laws of the Commonwealth of Massachusetts.

## **Our Commitment**

This Lifetime Craftsmanship Warranty reflects our dedication to quality workmanship and long-term customer satisfaction.